

Delo[®] Warranty Plus

Bumper-to-Bumper Delo[®] Protection



Chevron Products Company warrants that Delo[®] Heavy Duty Motor Oils, Delo Extended Life Coolants/Antifreeze, Delo Gear Lubricants ESI[®], Delo Synthetic Gear Lubricant, and Delo Greases EP & Delo Synthetic Grease SF conform to Chevron's specifications and written performance claims for those products and meet the product performance requirements of all U.S. and foreign-manufactured equipment applicable to each such product expressed in writing on the Chevron authorized product label and in Chevron's prepared brochures and Salesfaxes existing at the time the product was sold.

The Warranty applies to the Delo[®] Family of products when used in the following described equipment:

- ▶ **Heavy Duty Motor Oils – Delo 100, Delo 400, Delo 400 LE, Delo 400 Synthetics** Coverage includes all U.S. and foreign-manufactured on and off-road automotive diesel and gasoline engines that recommend the specific API classification and SAE viscosity grade. As a plus, this warranty will remain in effect for Delo Heavy Duty Motor Oils used in extended drain maintenance programs endorsed by engine manufacturers. You must perform periodic oil analyses to forecast optimum oil-drain intervals and to monitor equipment operations.
- ▶ **Gear and Transmission Lubricants - Delo Gear ESI[®], Delo Synthetic Gear Lubricant and Delo /Synthetic Transmission Fluid** Coverage includes all U.S. and foreign-manufactured manual transmissions, axles and wheel hubs when installed in class 8 (GVW of 33,001 pounds and over) trucks or other vehicle class applications where use of a GL-5 gear lubricant (or SAE 50 engine oil) in transmissions is acceptable. As a plus, this warranty will remain in effect for Delo Gear ESI, Delo Synthetic Gear and Delo Synthetic Transmission Fluid used in extended drain maintenance programs endorsed by equipment manufacturers. You must perform periodic oil analyses to forecast optimum oil-drain intervals and to monitor equipment operations.
- ▶ **Greases - Delo Greases EP & Synthetic Grease SF** Coverage includes all U.S. and foreign-manufactured, heavy-duty automotive components lubricated and protected by greases under manufacturer's guidelines.
- ▶ **Coolant/Antifreeze - Delo Extended Life Coolants/Antifreeze** Coverage includes all U.S. and foreign-manufactured heavy-duty automotive coolant systems maintained and operated in accordance with the original equipment manufacturer's recommendations.

Chevron will, at its option, replace at no charge or refund the purchase price of any Delo products not conforming to this warranty.

Additionally, Chevron will pay to repair damage (parts and labor only) to your covered equipment that is directly caused by a failure of Chevron's Delo product when the equipment is used under normal operating conditions and maintained according to manufacturers' recommendations (including lubricant selection). Such WARRANTY will not extend to components not included in the descriptions of covered equipment listed above or to equipment damaged as the result of a condition that is unrelated to the use of the Delo product or is the result of normal and expected equipment wear or where the use of other products may have affected the performance of the Delo product (including after market additive treatments).

Should you experience equipment failure, Chevron's WARRANTY PLUS technical support team will work with you to help determine the cause of the problem. If it's not the fault of our Delo product, we'll provide you with the results of our analysis to assist you in determining the root cause of the failure.

To make a claim under this WARRANTY PLUS, present records showing that the equipment was serviced at the intervals recommended by the manufacturer. You'll also be required to submit a lubricant or coolant sample from the failed equipment as well as the opportunity for Chevron or its agent to inspect the equipment operating records and test the equipment and failed parts. Call toll-free **1-800-LUBE-TEK (582-3835)** if you have an equipment problem.

Delo[®]

AS INDICATED, THIS WARRANTY COVERS ONLY DAMAGE TO YOUR IDENTIFIED EQUIPMENT (PARTS AND LABOR ONLY). EXCEPT AS OTHERWISE EXPRESSED IN THIS WARRANTY PLUS, CHEVRON NEITHER GIVES NOR MAKES ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, IN FACT OR BY LAW, AS TO THE DESCRIPTION OF THE CHEVRON PRODUCTS, ITS QUALITY, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, OR ANY OTHER MATTER. CHEVRON SHALL ALSO NOT BE RESPONSIBLE OR LIABLE TO YOU OR TO ANY OTHER PERSON FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT LOSSES OR DAMAGES ARISING FROM THE USE OF THE CHEVRON PRODUCTS



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